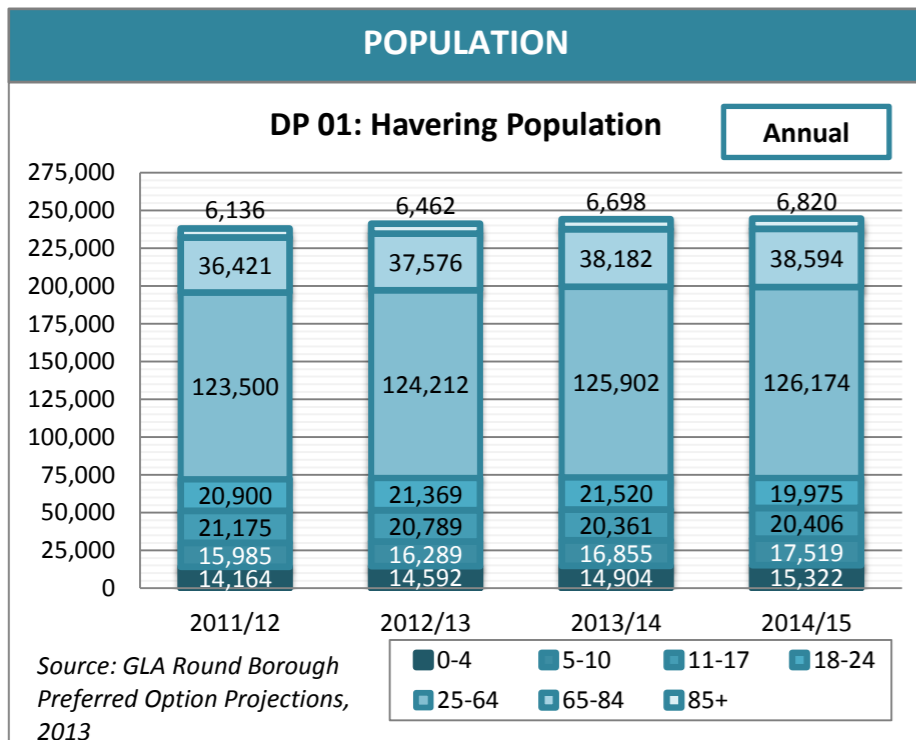
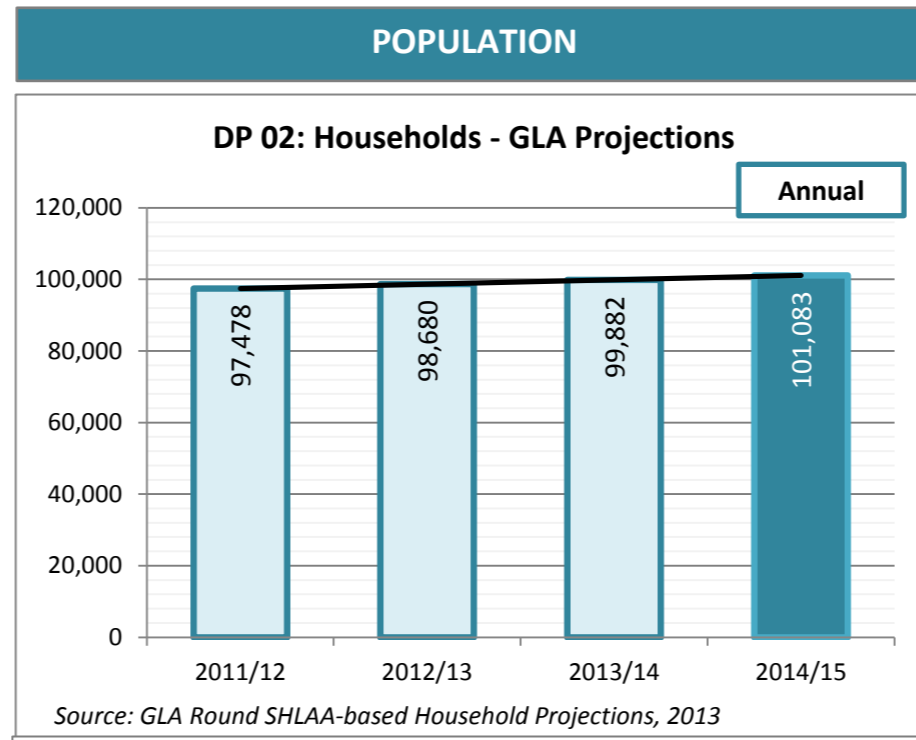


Appendix 2: Quarter 4 Demand Pressure Dashboard 2014/15

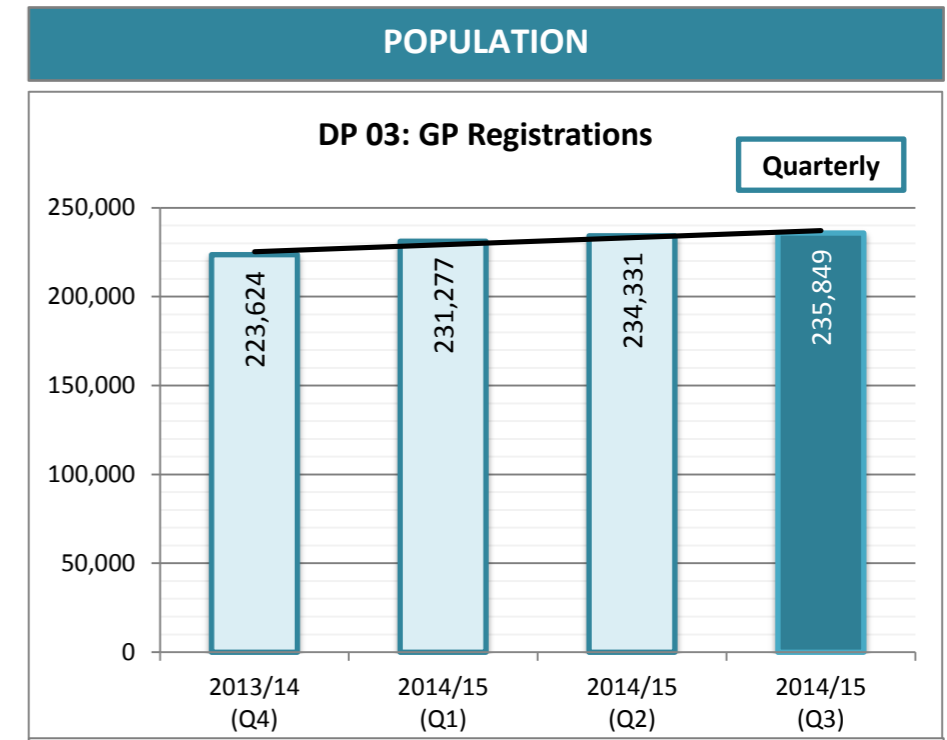
Taken to Cabinet on 8 July 2015



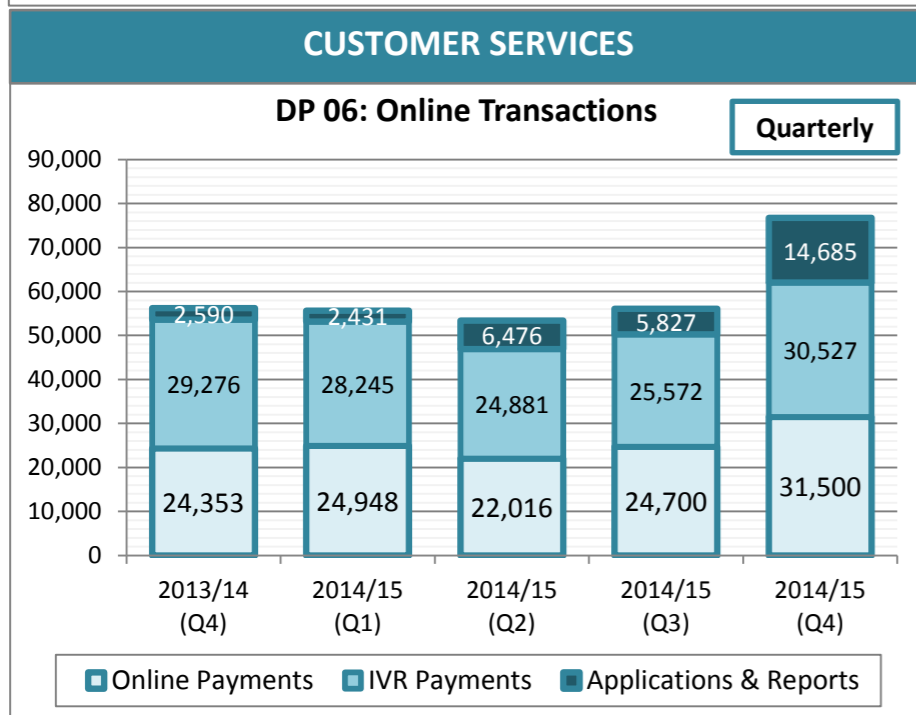
Using GLA Round Borough Preferred Option Projections (2013), Havering's population is projected to rise at a lower rate than Greater London. The population was projected to increase from 238,281 (2011/12) to 244,810 (2014/15).



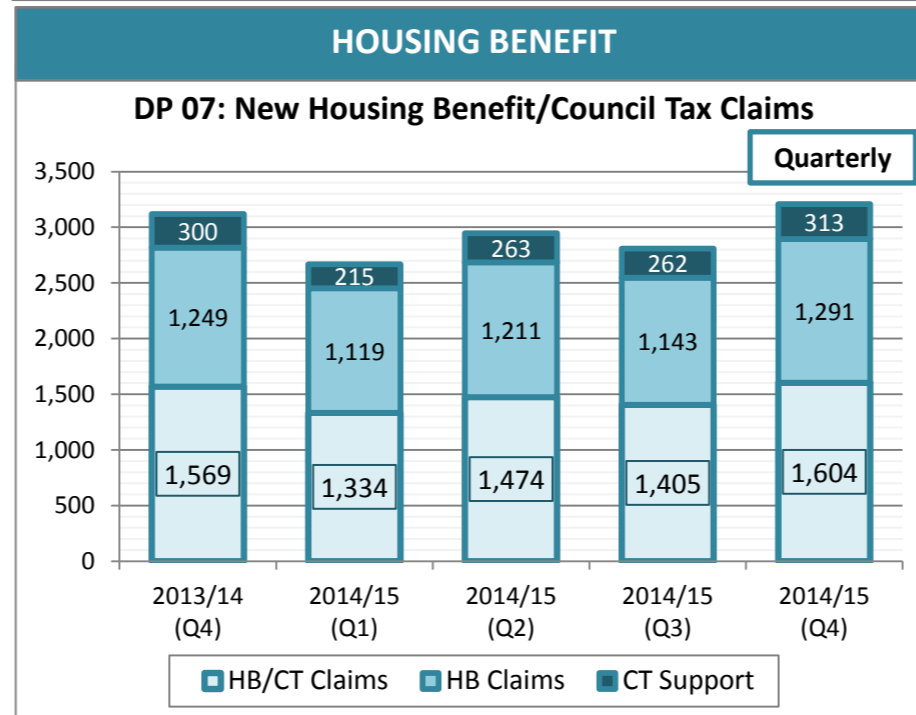
Using GLA Round SHLAA (Strategic Housing Land Availability Assessment) Based Household Projections (2013), the number of households in Havering was projected to steadily increase from 97,478 (2011/12) to 101,083 (2014/15).



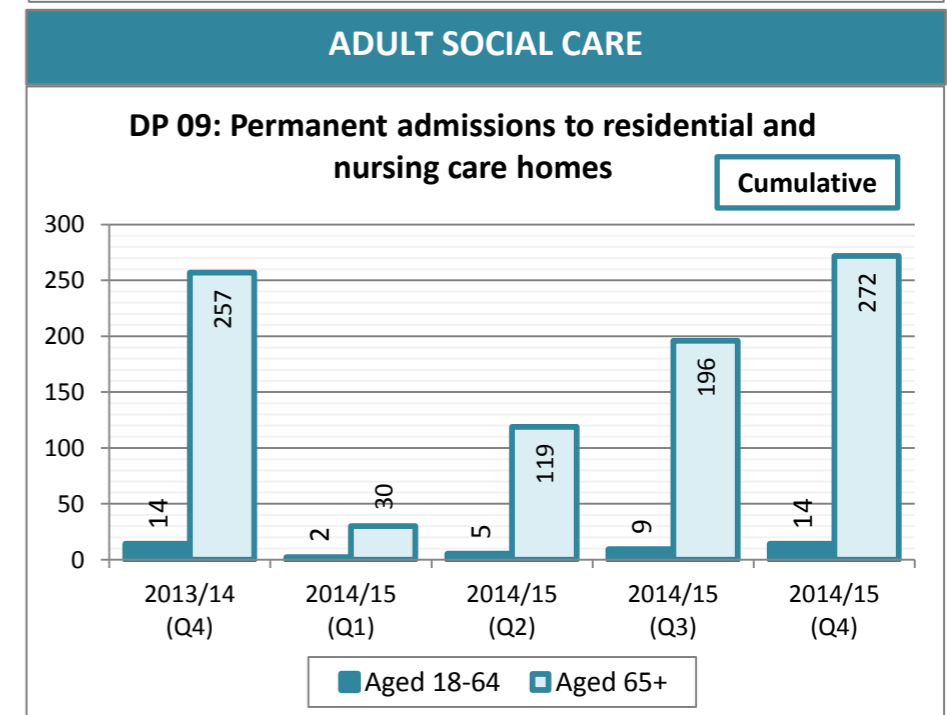
There is a time lag of at least one quarter. The most current data shows GP registrations continuing to rise each quarter with 1,518 additional registrations in the last quarter alone. (Q4, Q1 and Q2 have been updated to reflect data changes)



Online transactions have increased by around 37% since last year. Moving more processes online, such as for parking, green waste renewal and council tax payments, has made services more accessible online.



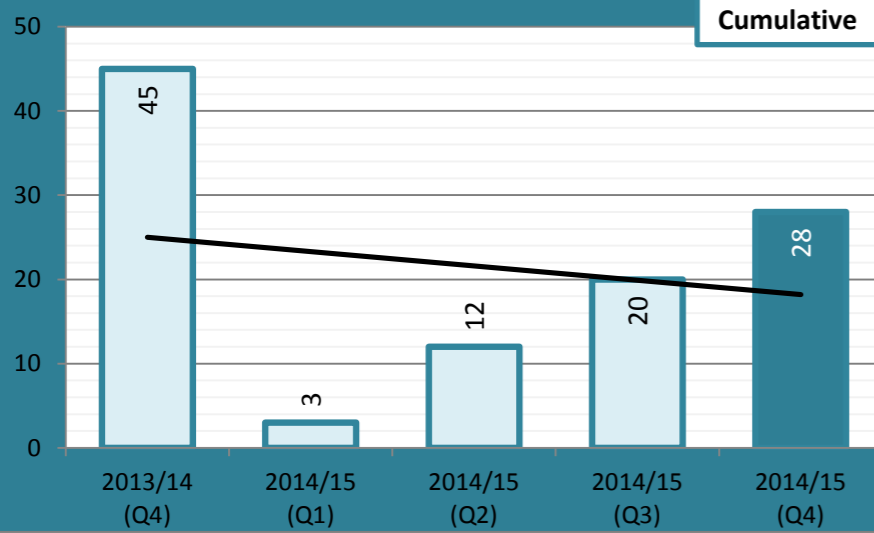
The number of new Housing Benefit and Council Tax Support claims received is slightly higher than last year (Q4). However, over the full year, the number of new claims has decreased, which may reflect an upturn in the economy.



Demand for residents aged 18-64 is the same as last year with 14 permanent admissions, but increased for residents aged over 65 with 272 permanent admissions (compared to 257 last year).

ADULT SOCIAL CARE

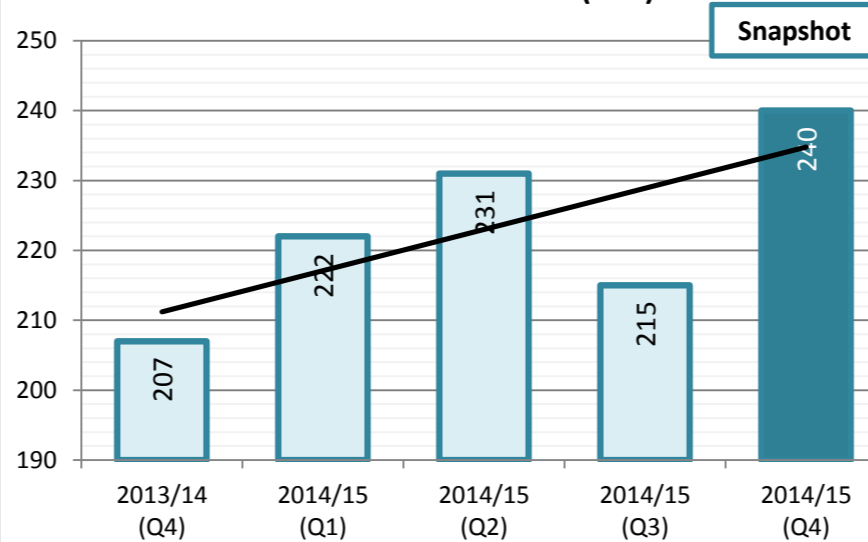
DP 11: Residents Requiring Ongoing Service After Reablement



This is a local indicator and is reported cumulatively. Demand has decreased with 28 of 640 residents requiring ongoing services after reablement compared to 45 in the same period last year.

CHILDREN'S SERVICES

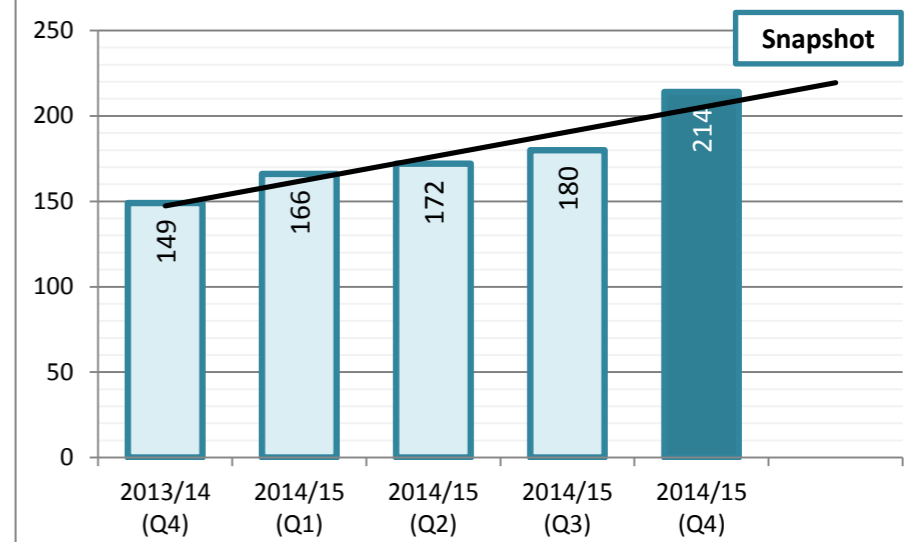
DP 12: Number of Looked After Children (LAC)



The number of looked after children and young people this quarter (240) is the highest number on record, increasing by 33 compared to the same period last year (207)

CHILDREN'S SERVICES

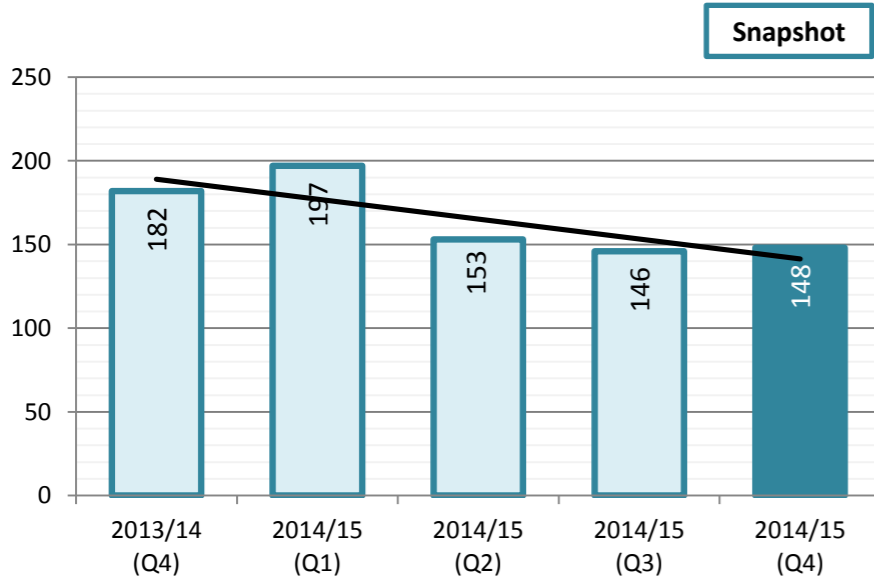
DP 13: Number of Child Protection (CP) Plans



The number of children & young people on Child Protection Plans increased by 34 cases last quarter to 214, the highest amount this period and 65 more than the same period last year.

CHILDREN'S SERVICES

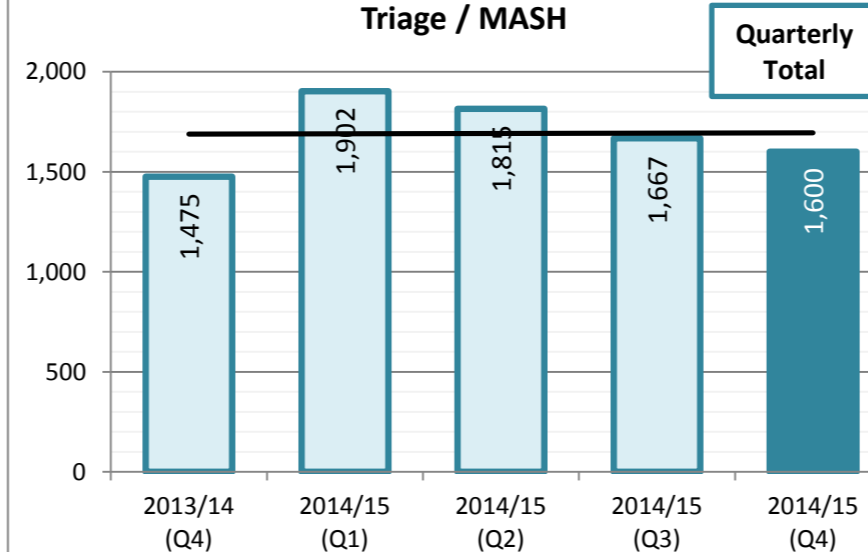
DP 14: Number of Children in Need (CIN) Plans



There were two more children/young people on a CIN Plan since last quarter, and 34 less than the same period last year. The numbers of cases have been lower on average over the year compared with 2013/14.

CHILDREN'S SERVICES

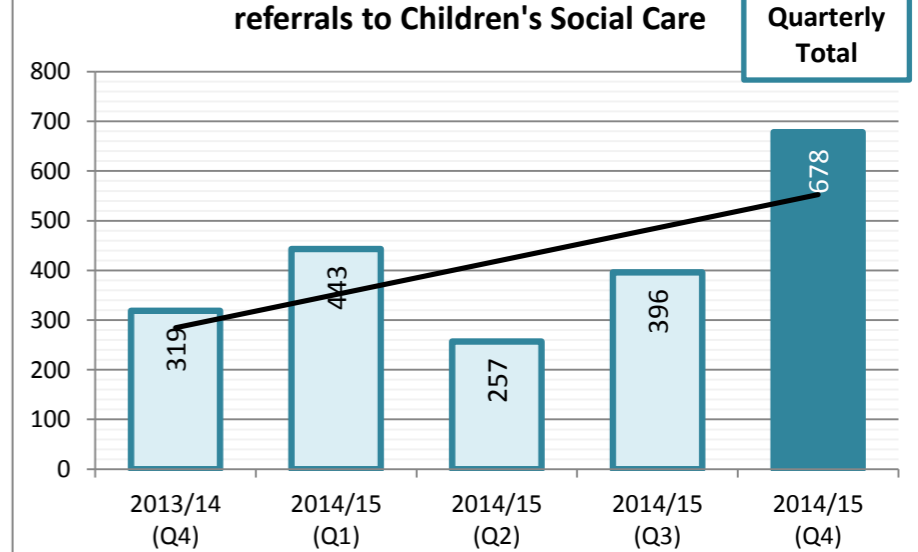
DP 15: Number of Contacts received in Triage / MASH



There were 1,600 contacts received in Triage/MASH in Q4; a decrease of 67 on the previous quarter. This is a decrease of 125 compared to the same point last year, and the full year total is lower than 2013/14.

CHILDREN'S SERVICES

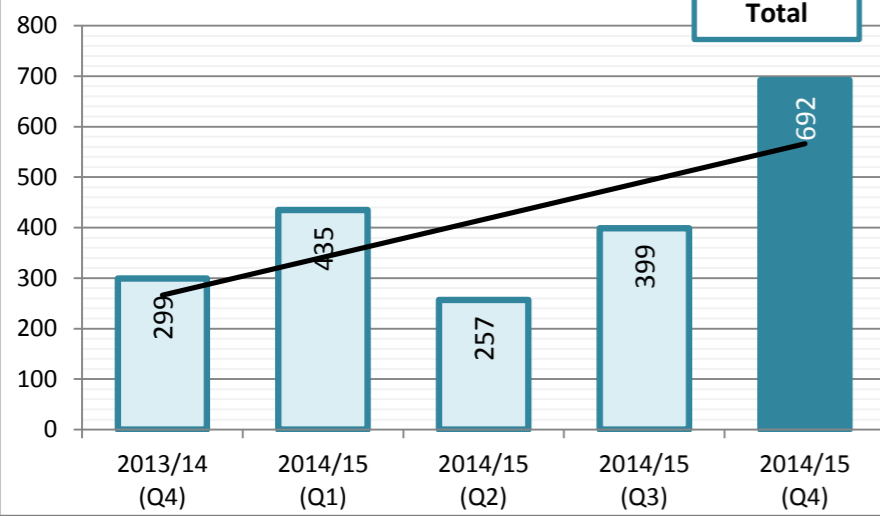
DP 16: Number of contacts becoming referrals to Children's Social Care



There were 678 contacts becoming referrals to Children's Social Care in Q4; an increase of 282 on the previous quarter. This is a an increase of 359 compared to the same point last year.

CHILDREN'S SERVICES

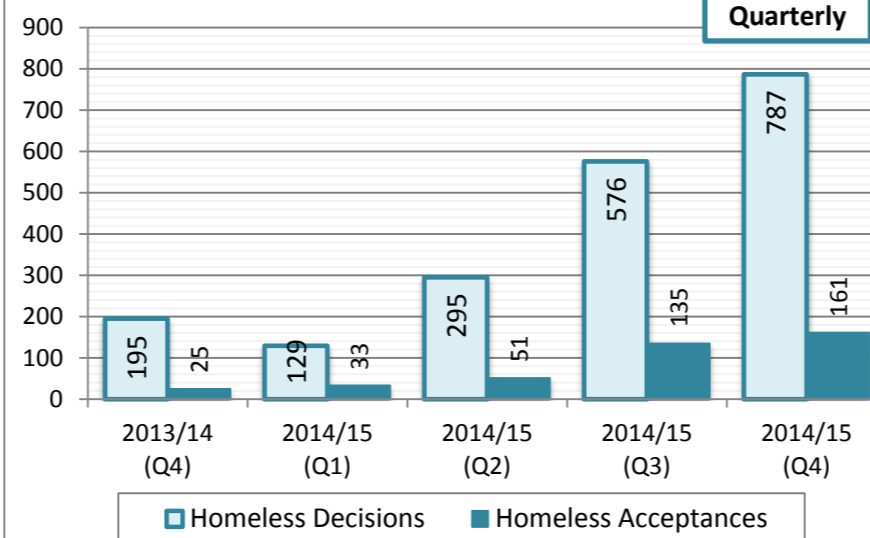
DP 17: Number of referrals becoming assessments



There were 692 referrals becoming assessments in Q4; an increase of 293 on the previous quarter. This is an increase of 393 compared to the same point last year.

HOMELESSNESS

DP 19: Homeless Decisions and Acceptances



Although the number of people approaching the Housing Advice Team has increased (homeless decisions), detailed preventative advice and negotiation with family or landlords has helped keep homeless acceptances relatively low (although this has still increased by 136 since last year).